



TERMS AND CONDITIONS

Artwork is commissioned for personal use only and may not be used for financial gain. In addition, I retain full reproduction copyright on all my artwork whether commissioned or not - this means I can use it on my social media platforms, website, promotional products, etc. Portraits belong to the "Trendy Creatures" series, and they may not be used or reproduced without my written permission. You may only share the piece on your personal social media with proper credit to me, Camila Téllez, and always linking my Instagram page "mancornitas".

PRICING:

- All commissions are non-refundable.
- Please note that prices listed on the website may be subject to change without notice and do not include shipping cost.
- I will send you an invoice for a 50% non-refundable deposit. This will be required to secure your order and price quote. If a deposit is not paid within 24 hours (unless discussed otherwise) your commission will not be secured, and I cannot guarantee it will be completed at the date I quoted/you requested.
- Once the commission has been completed, I will send you a picture to ensure you are happy with the result. Then, I will then send over a second invoice with the remaining payment and shipping details. The remaining payment must be sent to me before I send off the commission. If the remaining payment is not paid within 28 days of the first notification of completion, the original artwork belongs to the artist and will not be sent out to the customer.

SHIPPING INFORMATION:

- You will see the shipping charge listed in your second invoice in addition to the remaining balance of the commission.
- Shipping costs vary based on your location and includes insurance against loss or damage during transit. Within the United States the cost can range between 30 and 50 US Dollars.
- As soon as I receive the final payment for the second invoice, it will be shipped via UPS.
- All artwork is shipped flat (I do not ship framed artwork) and will be well packaged to prevent any damage to it during transit.
- A signature will be required for delivery.

CUSTOMER SATISFACTION:

- Your satisfaction is highly important to me - I devote myself to each piece and look forward to creating artwork that lasts a lifetime. If you are not completely satisfied with your commissioned portrait, I will work with you until it is to your liking.
- To ensure the best preservation for your artwork, each piece is protected with a fixative.

PAYMENT INFORMATION: Once you have contacted me and the portrait details have been determined, you will be sent an email with a PayPal invoice. You can choose to pay with a credit or debit card, bank account, PayPal balance, or PayPal Credit financing.

PRIVACY POLICY: Any personal information submitted will be used only for the purpose of completing the transaction, delivering the product, and addressing any customer service issues.